



## Unitil Website Provides Enhanced Customer Tools

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Hampton, NH (April 10, 2002) - Unitil Corporation (AMEX: UTL) has published a new release of its website on [www.unitil.com](http://www.unitil.com) that offers enhanced tools for customers and business partners. In addition to personalized customer account information and payment options the site offers access to home energy analysis and energy efficiency products and services. For business customers the focus is on economic development - the website offers site-finder tools and services to prospective customers and interactive business services to customers and developers doing business with any of Unitil's three distribution companies.

"Our customers tell us they want more convenience, greater flexibility and better service - improvements which integrated web-based tools are ideally suited to deliver," said Michael J. Dalton, Unitil's President and Chief Operating Officer. "At the same time we are able to implement more efficient business processes - this holds down costs and helps us remain one of the lowest-cost energy delivery utilities in the Northeast."

One of the innovative features introduced with the new site is a site finder tool for companies prospecting for new business locations. Unitil's service areas in New Hampshire and north central Massachusetts are among the most attractive and fastest growing in New England. The region has a reputation for highly skilled labor and excellent quality of life. Unitil's website builds on these advantages by assisting in the identification of potentially attractive opportunities for business locations.

Unitil is a public utility holding company with subsidiaries providing electric service in New Hampshire, electric and gas service in Massachusetts and energy services throughout the Northeast. Additional information is available at [www.unitil.com](http://www.unitil.com). Unitil's subsidiaries include Concord Electric Company, Exeter & Hampton Electric Company, Fitchburg Gas and Electric Light Company, Unitil Power Corp., Unitil Realty Corp., Unitil Service Corp. and its unregulated business segment Unitil Resources, Inc. Usource L.L.C. is a subsidiary of Unitil Resources, Inc. The Usource product line is available at [www.usourceonline.com](http://www.usourceonline.com).

For more information, visit Unitil at [www.unitil.com](http://www.unitil.com) or call George Gantz at 603-773-6569.

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